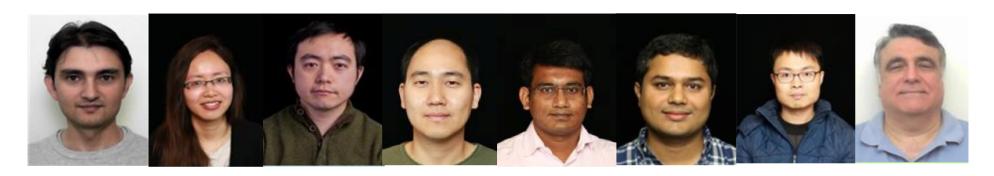
Building a Broad Knowledge Graph for Products

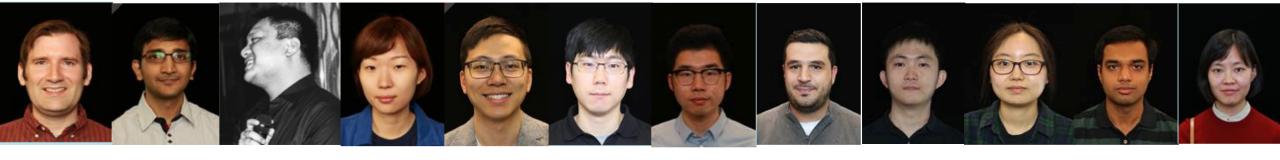
XIN LUNA DONG, AMAZON ICDE, 4/2019





Acknowledgement



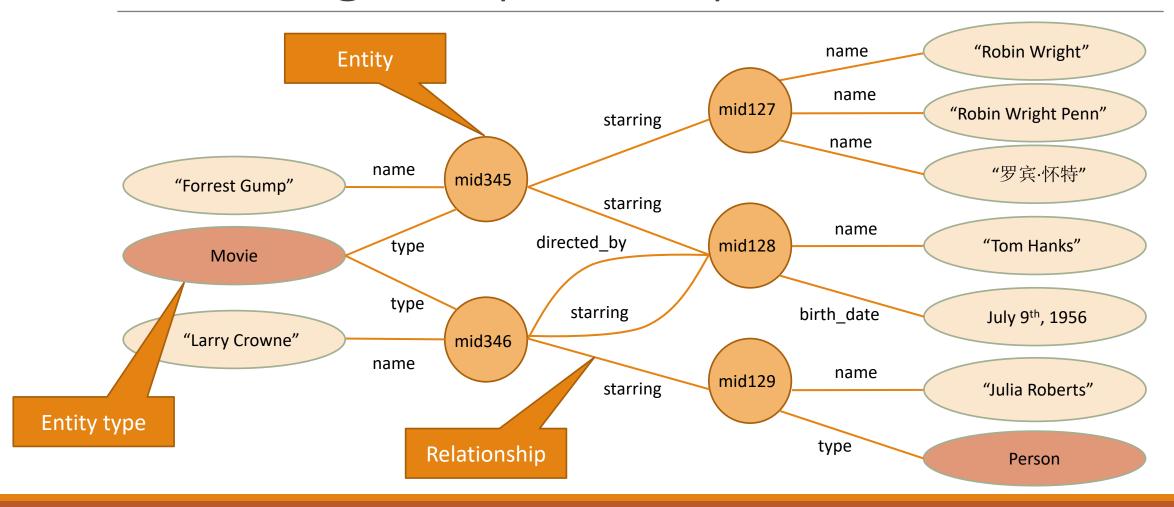




Product Graph vs. Knowledge Graph



Knowledge Graph Example for 2 Movies



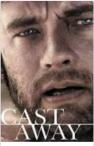


Knowledge Graph in Search

Tom Hanks > Movies



Forrest Gump 1994



Cast Away 2000



Saving Private Ryan 1998



Captain Phillips 2013



Big

1988



Sully 2016



Toy Story 1995



Catch Me If You Can 2002



Apollo 13 1995

List of Tom Hanks performances - Wikipedia

https://en.wikipedia.org/wiki/List_of_Tom_Hanks_performances ▼ Jump to Film - The Simpsons Movie, 2007, Yes, Himself, Cameo Voice role. Mamma Mia! 2008, Yes, −, Executive producer. City of Ember, 2008, Yes, −.

A Hologram for the King (film) · Big (film) · Larry Crowne · He Knows You're Alone

Tom Hanks (@tomhanks) · Twitter

https://twitter.com/tomhanks

And don't miss this songstress at the famous Cafe Carlyle. Through Saturday nite! Hanx @RitaWilson pic.twitter.com/J70XJbf...

12 hours ago · Twitter

Beware! Crass self-serving Social Media Post! This book goes on sale tomorrow! Hanx pic.twitter.com/V2EqPKL...

16 hours ago · Twitter

Lost (g)love. Looking for a mate. Good luck. Hanx. pic.twitter.com/ApH7rEG...

1 day ago · Twitter

Tom Hanks

American actor



Thomas Jeffrey Hanks is an American actor and filmmaker. He is known for his various comedic and dramatic film roles, including Splash, Big, Turner & Hooch, A League of Their Own, Sleepless in Seattle, ... Wikipedia

Born: July 9, 1956 (age 61), Concord, CA

Awards: Academy Award for Best Actor, MORE

Spouse: Rita Wilson (m. 1988), Samantha Lewes (m. 1978-1987)

TV shows: Bosom Buddies, Celebrity Jeopardy!, MORE



Knowledge Graph in Personal Assistant

Alexa, play Taylor Swift in the past year







Taylor Swift > Songs

Love Story

Fearless · 2008



Look What You Made Me...

Reputation · 2017



Shake It Off

1989 · 2014



Delicate

Reputation · 2017





Product Graph

☐ Mission: To answer any question about products and related knowledge in the world





Customers who bought this item also bought







Step2 Push Around Sport Buggy ★★★★☆ 18 \$49.99 ✓ prime



GOOD NIGHT, LIGHTNIN

⇒ RH Disney

★★★☆ 299

Board book

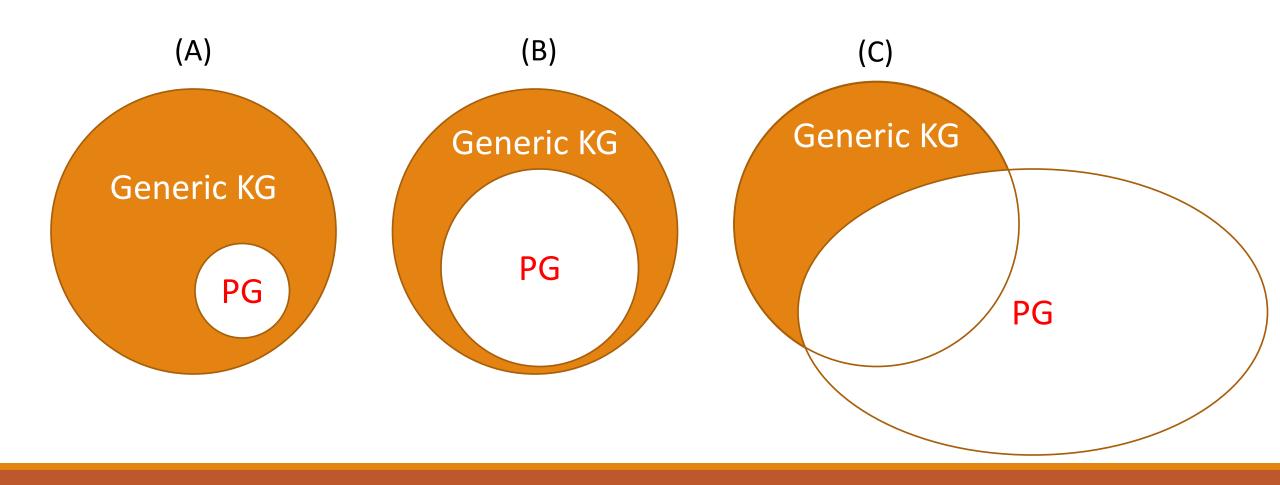
\$7,70 ✓ prime



"Alexa, when is Prime Day?"

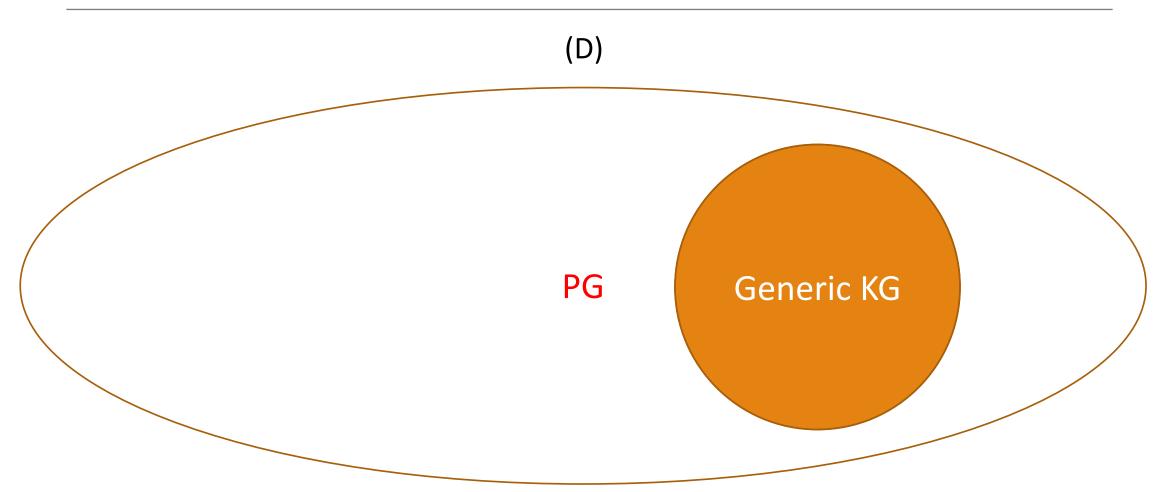


Product Graph vs. Knowledge Graph



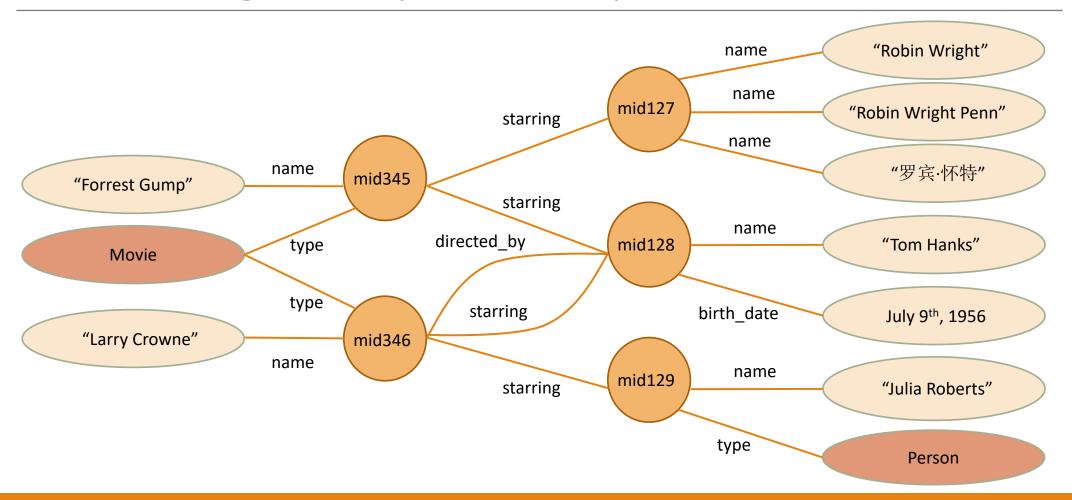


Product Graph vs. Knowledge Graph



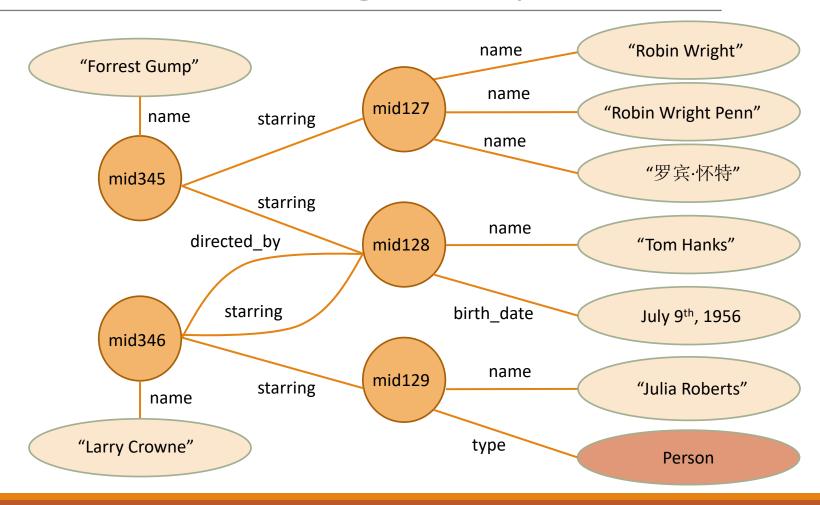


Knowledge Graph Example for 2 Movies



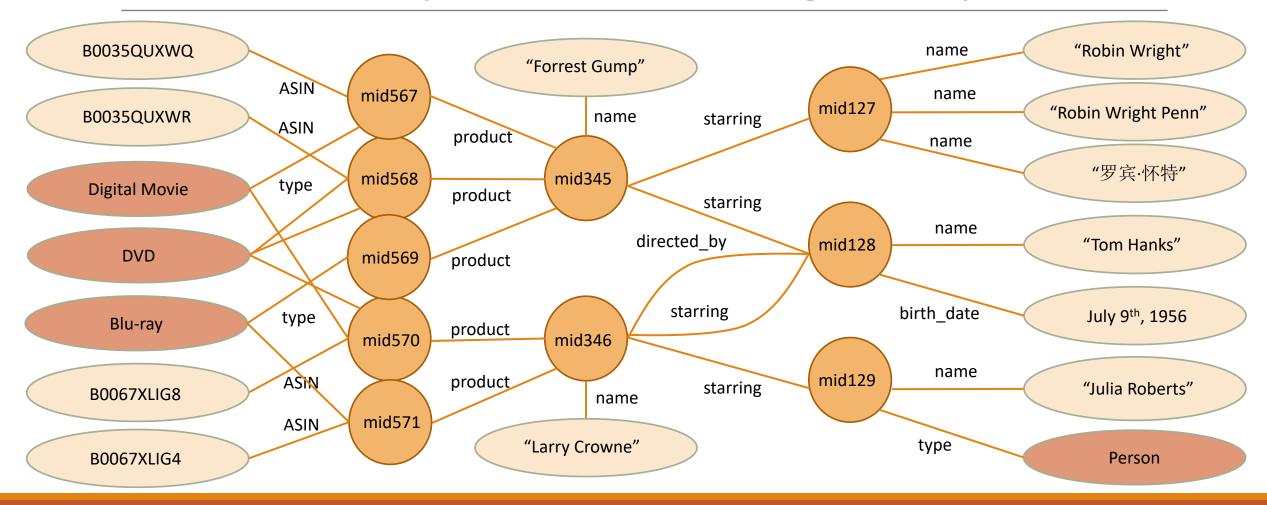


Product Graph vs. Knowledge Graph



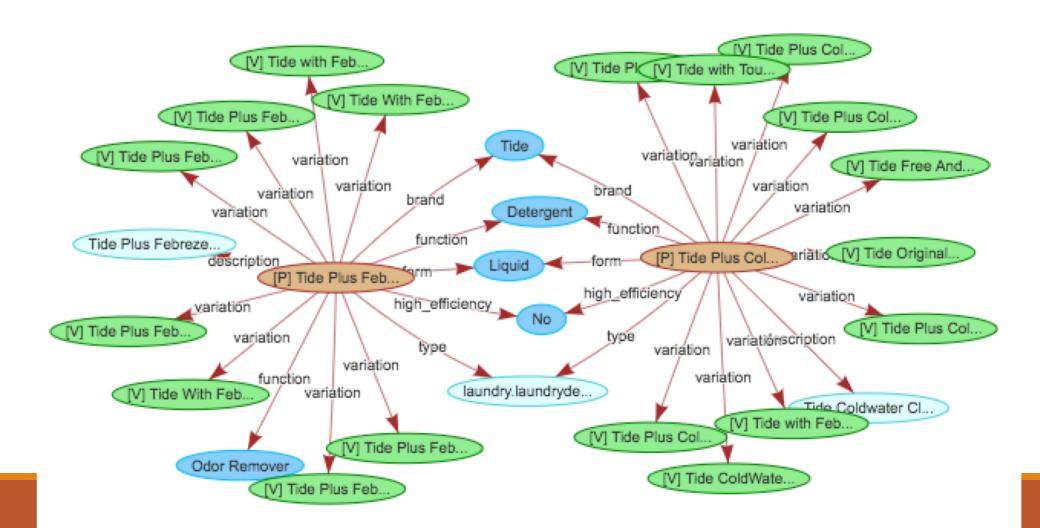


Product Graph vs. Knowledge Graph



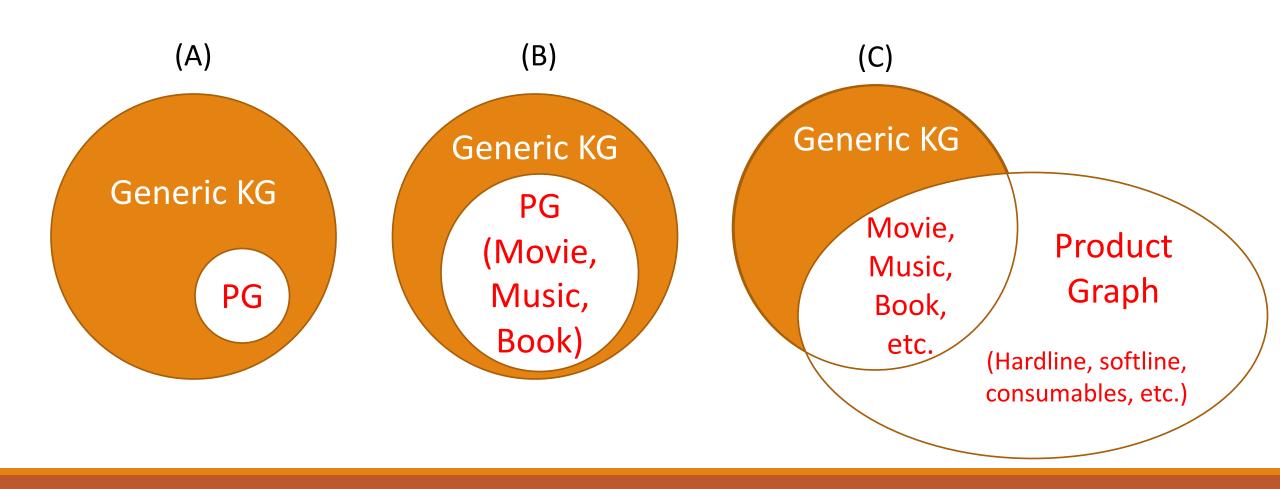


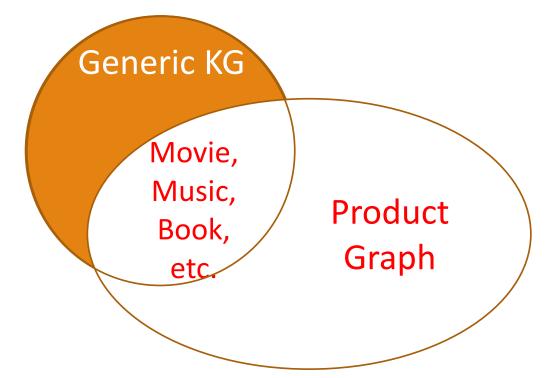
Another Example of Product Graph





Knowledge Graph vs. Product Graph





But, Is The Problem Harder?



Challenges in Building Product Graph I

- □ No major sources to curate product knowledge from
 - ☐ Wikipedia does not help too much
 - ☐ A lot of structured data buried in text descriptions in Catalog
 - ☐ Retailers gaming with the system so noisy data



Challenges in Building Product Graph II

- Large number of new products everyday
 - Curation is impossible
 - ☐ Freshness is a big challenge



Challenges in Building Product Graph III

- ☐ Large number of product categories
 - ☐ A lot of work to manually define ontology
 - ☐ Hard to catch the trend of new product categories and properties

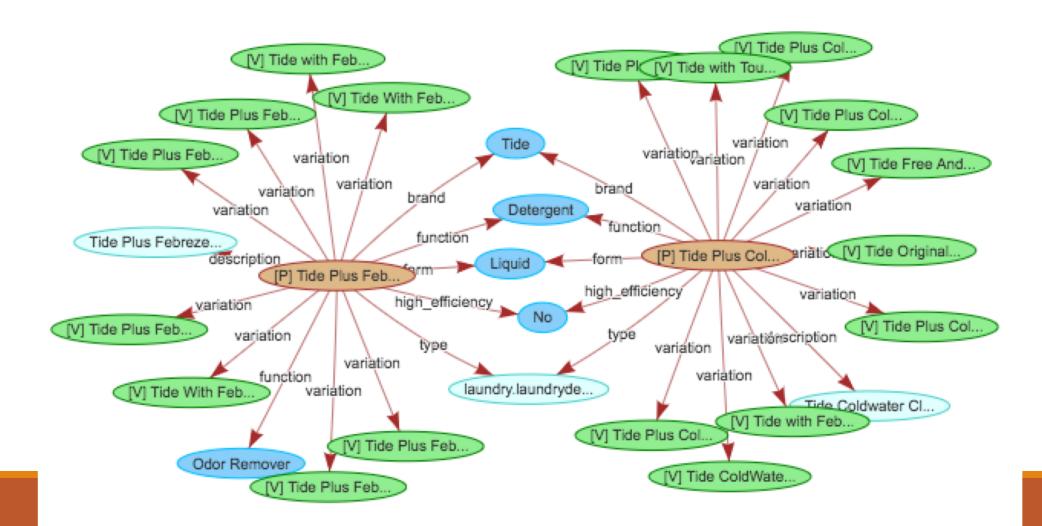


Challenges in Building Product Graph IV

- ☐ Many entities are not named entities
 - Named Entity Recognition does not apply
 - New challenges for extraction, linking, and search



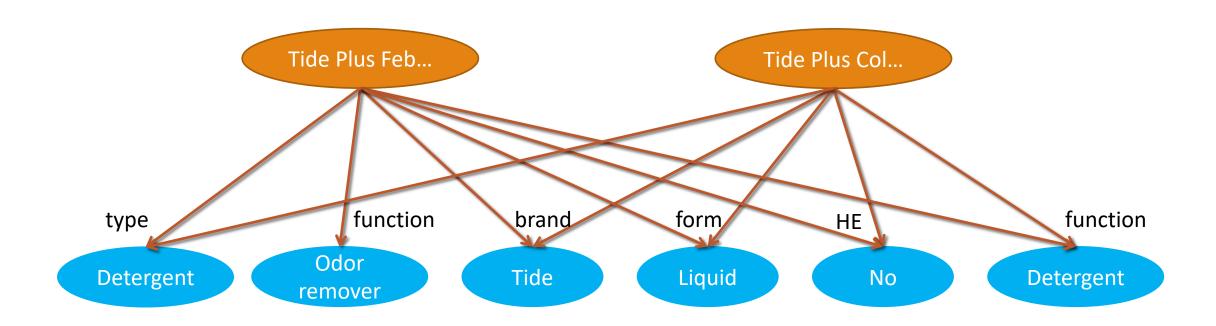
A 100-Year Project



Our Solution: Building a Broad Graph



A Broad & Shallow Version of the Same Graph





Design Principles for Broad Graph

- ☐Start simple
 - ☐ Bi-partite graph
 - Core types and relationships
- ☐ Grow and clean the graph in a pay-as-you-go fashion
 - Ontology: user log analysis, web extraction
 - ☐ Data: product profile extraction, web extraction
 - Cleaning



Input and Output of Broad Graph

<u>INPUT</u>

- 1. A given vertical
- 2. Amazon Eco System
- 3. Semi-structured Web

Hard work and fun

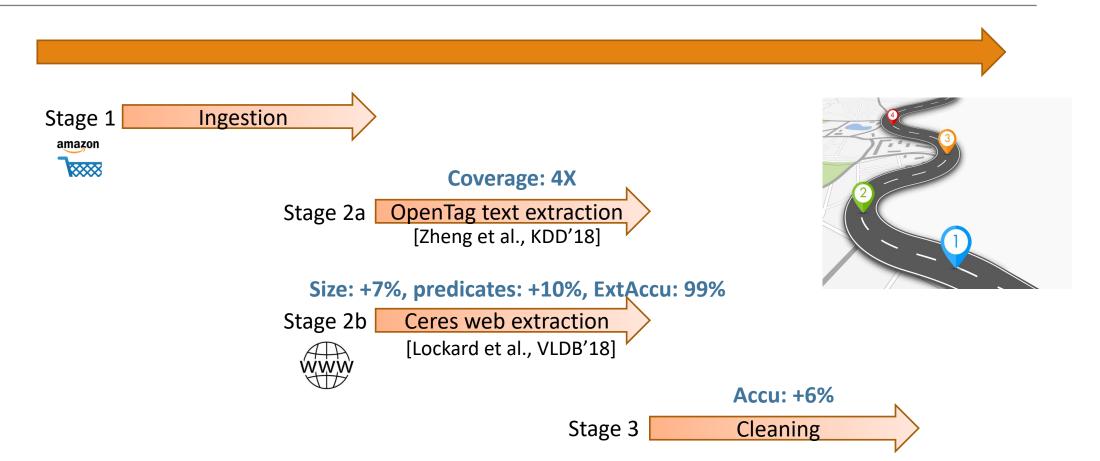


- 1. Ontology
- 2. Broad Graph
- 3. Comprehensive quality metrics

subject to: $hard_work \leq fun$

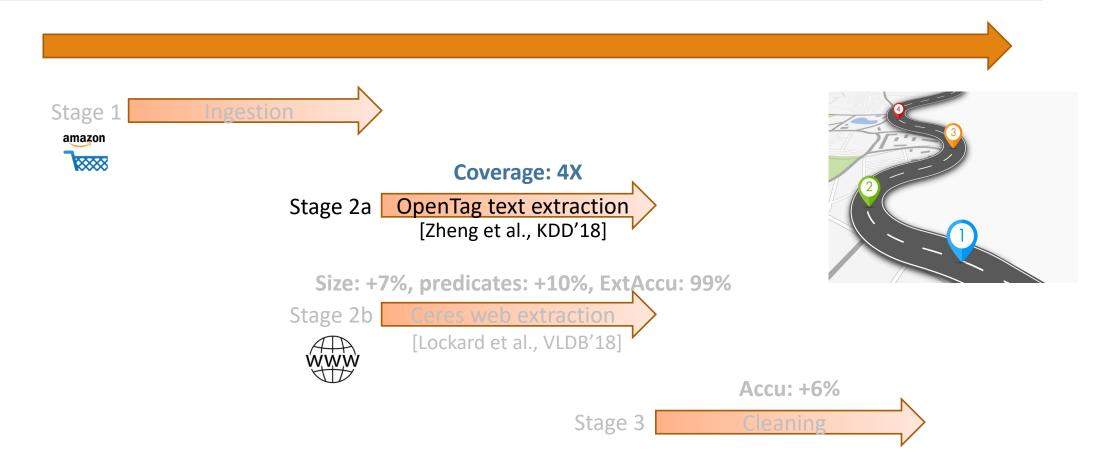


Stages in Building a Broad Graph





Stages in Building a Broad Graph







name	form	scent
Tide Detergent with Febreze Freshness		
Gain Apple Mango Tango Liquid Laundry Detergent		
Gain Joyful Expression Powder Detergent		
Tide PODS Original Scent HE Turbo Laundry Detergent Pacs 81-load Tub		
Tide PODS Free & Gentle HE Turbo Laundry Detergent Pacs 35-load Bag		

Stage 2a. OpenTag Extraction from Product Profiles [KDD'18]

&



- Beginning of attribute value
- Inside of attribute value
- Outside of attribute value
- End of attribute value

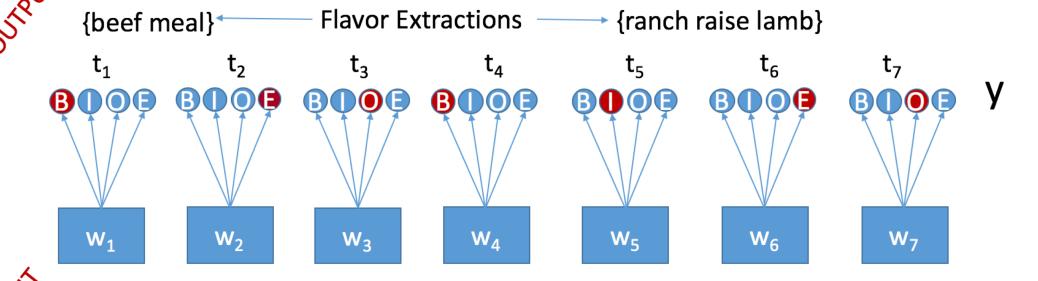
meal

beef

 $x=\{w_1,w_2,...,w_n\}$ input sequence $y=\{t_1,t_2,...,t_n\}$ tagging decision

lamb

recipe

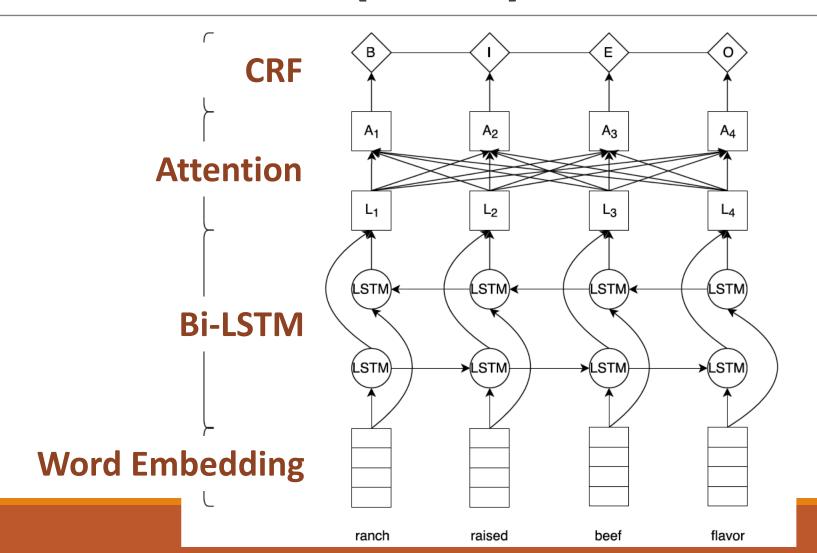


raised

ranch

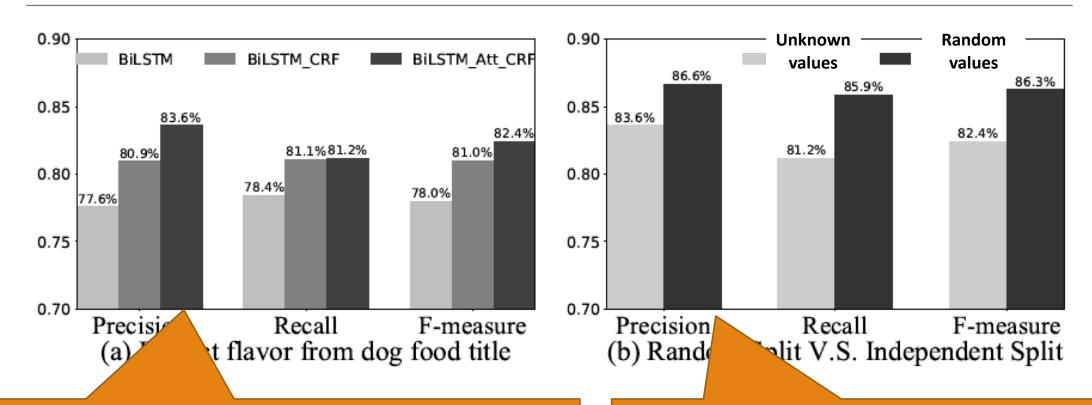


Stage 2a. OpenTag Extraction from Product Profiles [KDD'18]







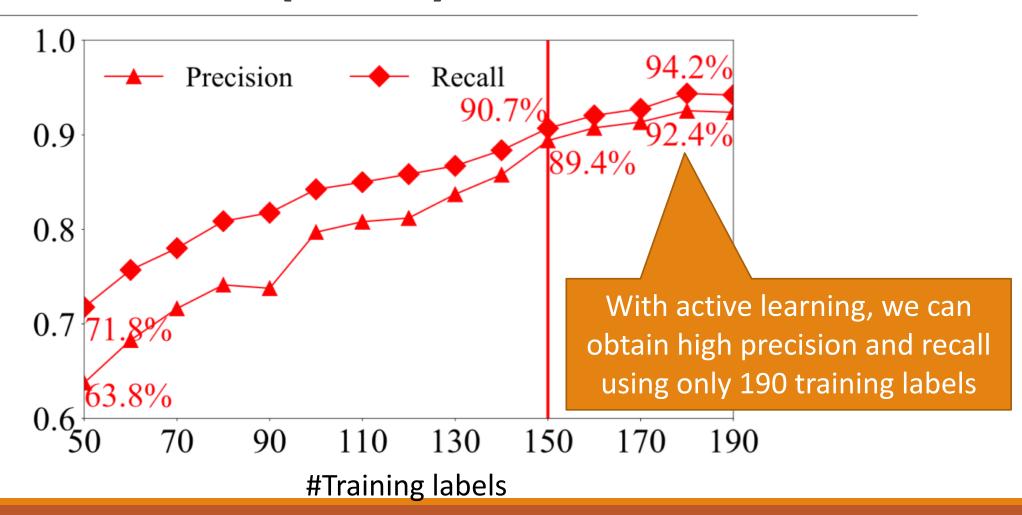


BiLSTM+CRF+Attention obtains best results

Extraction on new values is comparable to already known values

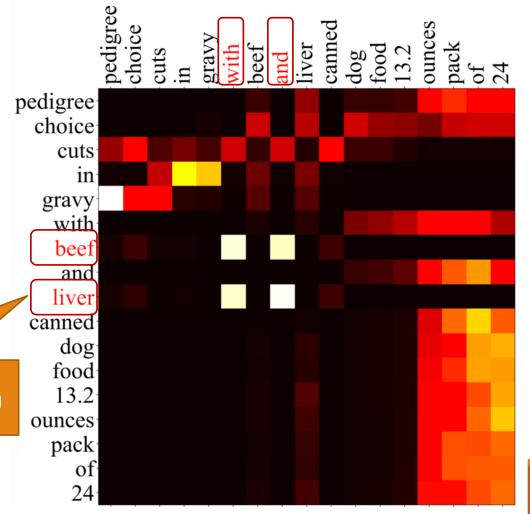


Stage 2a. OpenTag Extraction from Product Profiles [KDD'18]





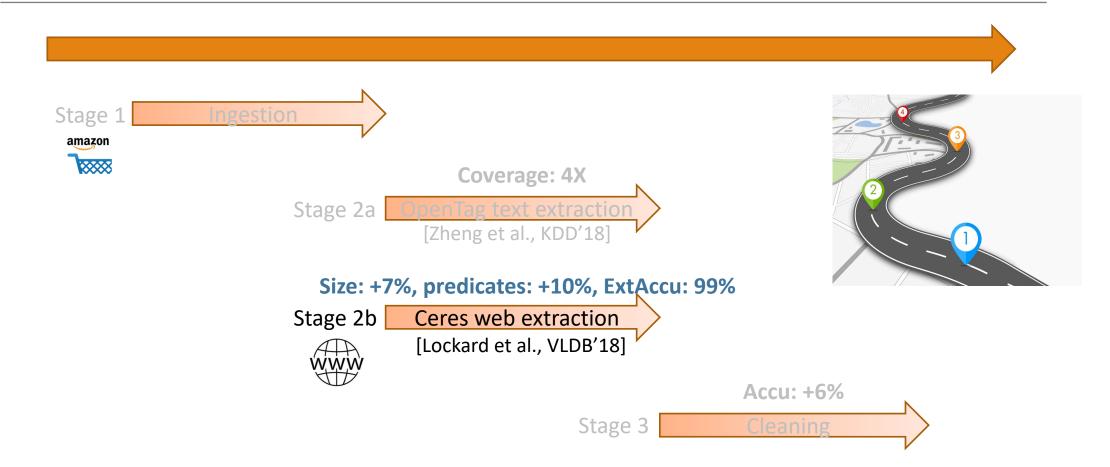
Stage 2a. OpenTag Extraction from Product Profiles [KDD'18]



Interpretability via attention



Stages in Building a Broad Graph



Stage 2b. Extracting Knowledge from Semi-Structured Data on the Web





Watch Now From \$2.99 (SD) on Amazon Video

As students at the United States Navy's elite fighte class, one daring young pilot learns a few things from in the classroom.

Director: Tony Scott

Writers: Jim Cash, Jack Epps Jr. | 1 more credit > Stars: Tom Cruise, Tim Robbins, Kelly McGillis | S

Metascore

From metacritic.com | 401 user | 173 critic



in



Aamir Khan is receiving rave reviews for Dangal.

Dangal

Cast: Aamir Khan, Sakshi Tanwar, Fa

Khurrana, Sanya Malhotra

Director: Nitesh Tiwari

Rating: 4/5

卧虎藏龙 臥虎藏龍 (2000)



导演: 李安

编剧: 王蕙玲 / 詹姆斯·夏慕斯 / 蔡国荣

主演: 周润发 / 杨紫琼 / 章子怡 / 张震 / 郑佩佩 /

更多...

类型: 剧情 / 动作 / 爱情 / 武侠 / 古装

制片国家/地区: 台湾 / 香港 / 美国 / 中国大陆

语言: 汉语普通话

上映日期: 2000-10-13(中国大陆) / 2000-05-16 (戛纳电影节) / 2000-07-07(台湾) / 2000-07-13

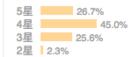
(香港) / 2001-01-12(美国)

片长: 120 分钟

又名: Crouching Tiger, Hidden Dragon

IMDb链接: tt0190332

豆瓣评分



好干 92% 武侠片 好于 90% 动作片

1星 0.4%

评价: 公公公公公

♡ 写短评 / 写影评 + 提问题 分享到 ▼

卧虎藏龙的剧情简介 · · · · · ·

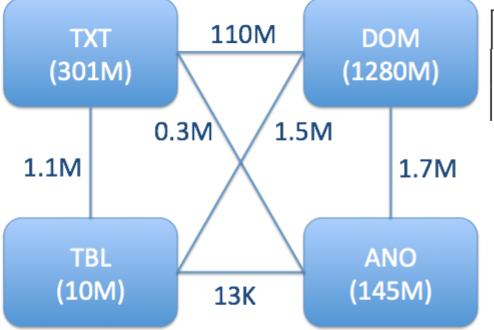
一代大侠李慕白(周润发饰)有退出江湖之意,托付红颜知己俞秀莲(杨紫琼饰)将青冥剑转交给贝勒爷 (郎雄饰)收藏,不料当夜遭玉娇龙(章子怡)窃取。俞秀莲暗中查访也大约知道是玉府小姐玉蛟龙所为,她想 办法迫使玉蛟龙归还宝剑,免伤和气。但李慕白发现了害死师傅的碧眼狐狸(郑佩佩饰)的踪迹,她隐匿于玉府 并收玉蛟龙为弟子。而玉蛟龙欲以青冥剑来斩断阻碍罗小虎(张震饰)的枷锁,他们私定终身。关系变得错综复 杂、俞秀莲和李慕白爱惜玉蛟龙人才难得、苦心引导,但玉蛟龙却使性任气不听劝阻…… ©豆瓣





□ Knowledge Vault @ Google showed big potential from DOM-tree extraction [Dong et al., KDD'14][Dong et al., VLDB'14]

Accu	Accu (conf \geq .7)
0.36	0.52



Accu	Accu (conf \geq .7)
0.43	0.63
0.09	0.62

Stage 2b. Extracting Knowledge from Semi-Structured Data on the Web

Release Date







Genre

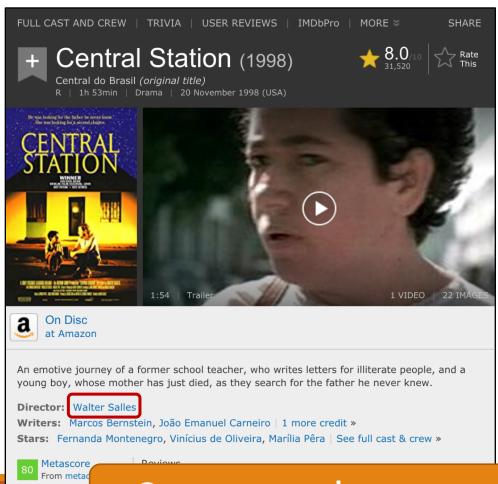
Title

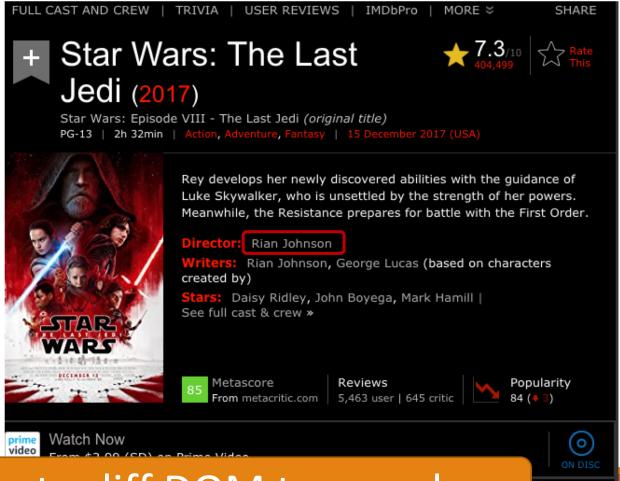
Extracted relationships

- (Top Gun, type.object.name, "Top Gun")
- (Top Gun, film.film.genre, Action)
- (Top Gun, film.film.directed_by, Tony Scott)
- (Top Gun, film.film.starring, Tom Cruise)
- (Top Gun, film.film.runtime, "1h 50min")
- (Top Gun, film.film.release_Date_s, "16 May 1986")

Stage 2b. Extracting Knowledge from Semi-Structured Data on the Web

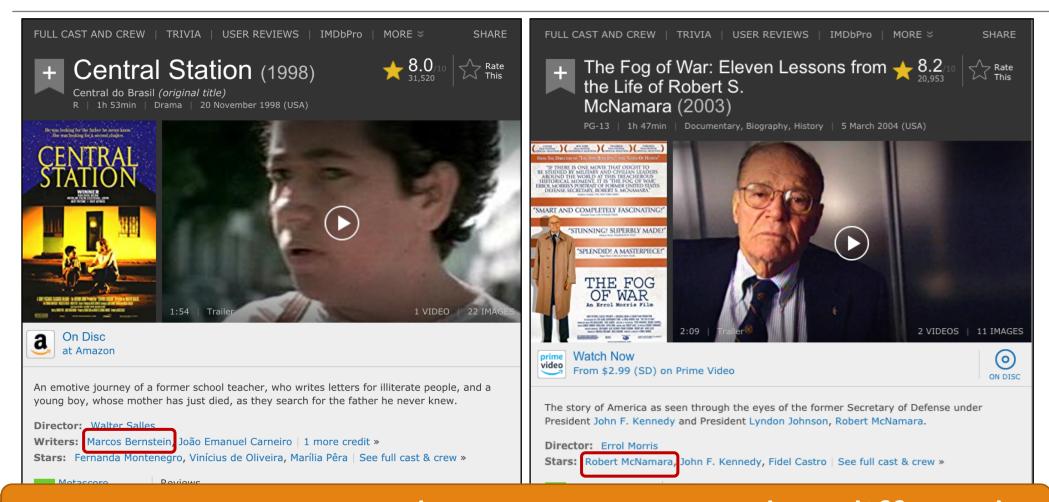






Stage 2b. Extracting Knowledge from Semi-Structured Data on the Web

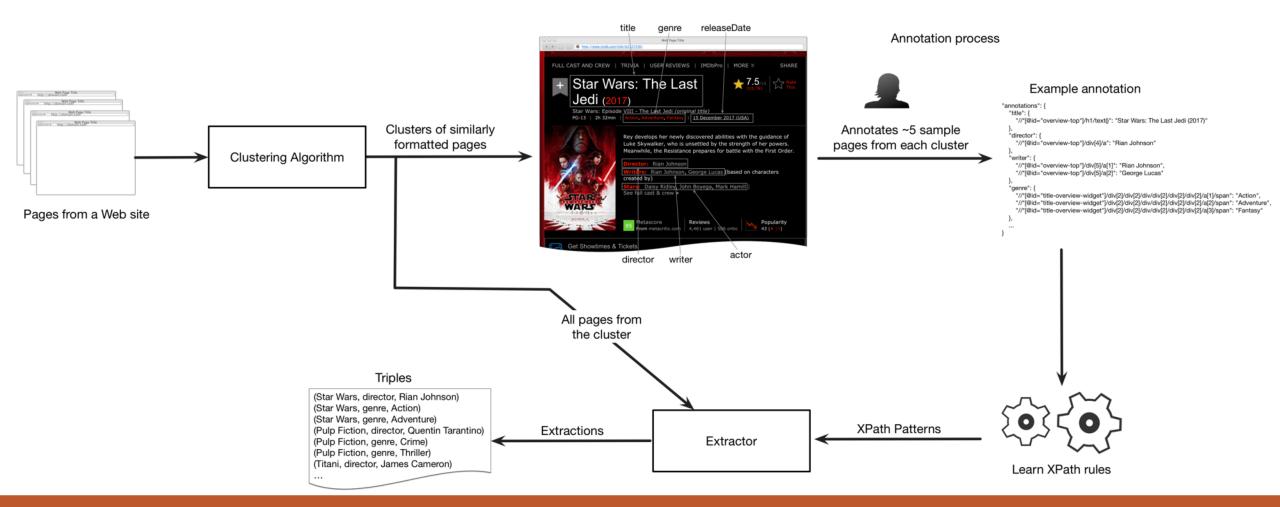




Same DOM tree node may correspond to diff preds

Stage 2b. Extracting Knowledge from Semi-Structured Data on the Web







Stage 2b. Linking Entities Between Sources

- Extraction experiments on http://swde.codeplex.com/
 - Near perfect precision and recall
 - ■Annotations on 5 pages per site

	Predicate	¥7		Vertical	Predicate	Vertex++			
Vertical		Vertex++				P	R	F1	
		P	R	F1		Name	1.00	1.00	1.00
	Title	1.00	1.00	1.00	University	Type	1.00	1.00	1.00
Movie	Director	0.99	0.99	0.99		Phone	0.97	0.92	0.94
	Genre	0.88	0.87	0.87		Website	1.00	1.00	1.00
	MPAA Rating	1.00	1.00	1.00		Average	0.99	0.98	0.99
	Average	0.97	0.97	0.97		Title	0.99	0.99	0.99
NBAPlayer	Name	0.99	0.99	0.99		Author	0.97	0.96	0.96
	Team	1.00	1.00	1.00		Publisher	0.85	0.85	0.85
	Weight	1.00	1.00	1.00		Publication Date	0.90	0.90	0.90
	Height	1.00	1.00	1.00		ISBN-13	0.94	0.94	0.94
	Average	1.00	1.00	1.00		Average	0.93	0.93	0.93

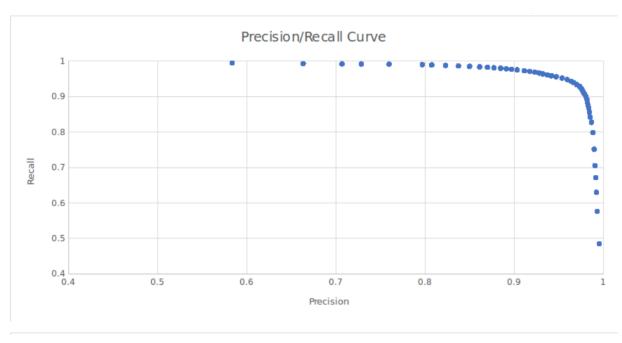


Stage 2b. Linking Entities Between Sources

- ☐ Random forest on attribute-wise similarity
- Results between Freebase and IMDb movies

	Precision	Recall	
Movie	99.0%	98.7%	
People	99.3%	99.6%	

1.5M labels

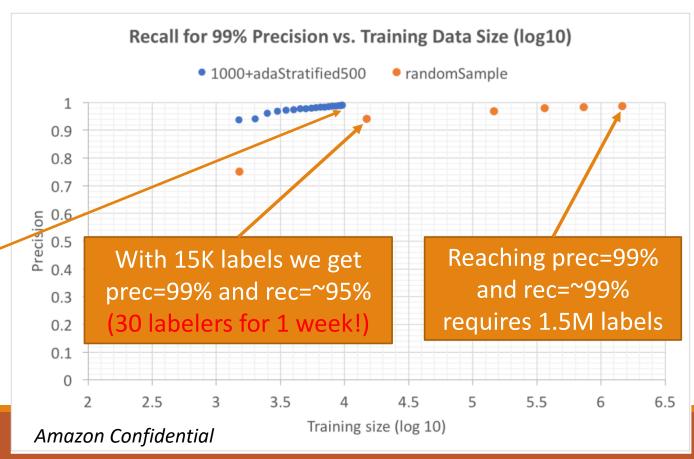




Stage 2b. Linking Entities Between Sources

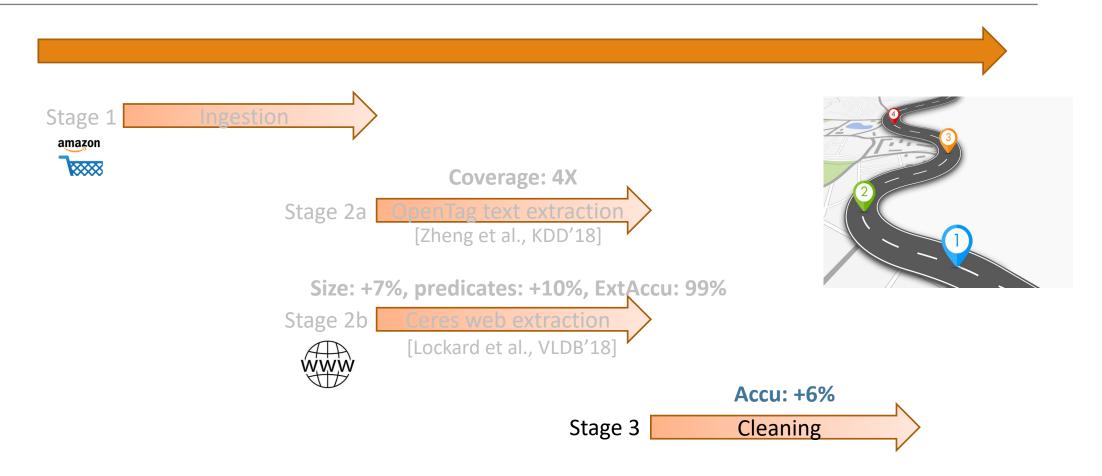
□ Apply active learning to minimize #labels

For 99% precision and recall, active learning reduces #labels by **2** orders of magnitude





Stages in Building a Broad Graph





Stage 3. Supervised Knowledge Cleaning

- Value noise
 - ☐ Invalid brands: "1 lb"
 - Lengthy descriptive brands: "The company X was founded in..."
 - □Unnormalized values: "Reese's", "reese", "REESE's"
- Inconsistency
 - ☐ E.g., isSugerFree && sugarPerServing > 0



Stage 3. Supervised Knowledge Cleaning I

- □ A discriminative model to tell: Brand or Not a Brand?
- ☐ Features: frequency count, string lengths, special word hit, etc.
- \square Precision = 99.1%



Stage 3. Supervised Knowledge Cleaning II

☐ Embedding-based filtering Score = Cosine(a, b) Taking *Flavor* as an example Mean **OpenTag** Value Embedding **Original** Apple Hershey's Mango



Stage 3. Supervised Knowledge Cleaning III

- ☐ Relation embedding filtering
 - Learn embedding from IMDb data and identify WikiData errrors

Subject	Relation	Target	Reason
The Moises Padilla Story	writtenBy	César Ámigo Aguilar	Linkage error
Bajrangi Bhaijaan	writtenBy	Yo Yo Honey Singh	Wrong relationship
Piste noire	writtenBy	Jalil Naciri	Wrong relationship
Enter the Ninja	musicComposedBy	Michael Lewis	Linkage error
The Secret Life of Words	musicComposedBy	Hal Hartley	Cannot confirm
		•••	•••

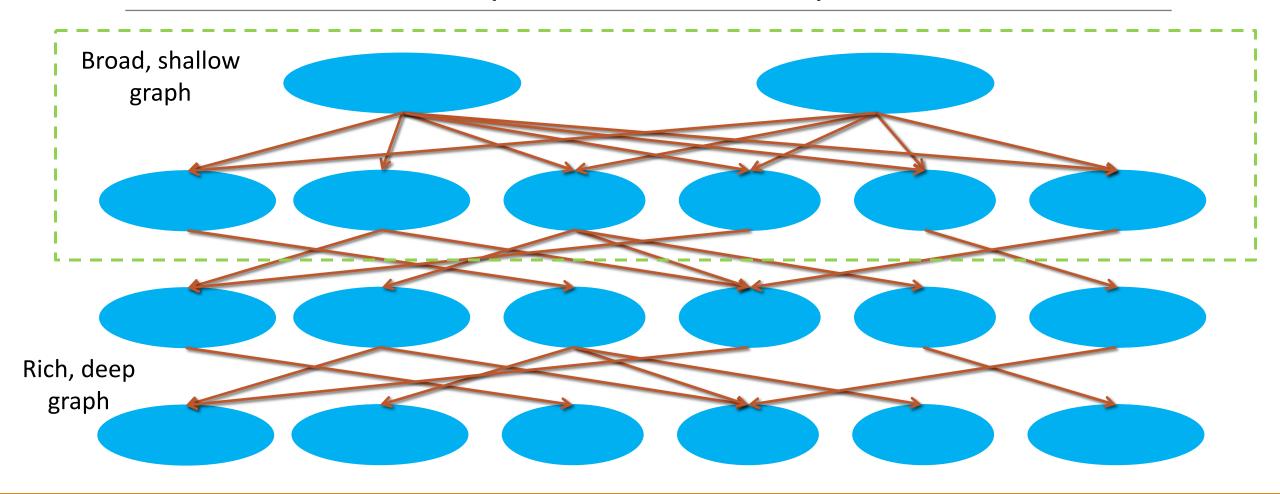


Broad Graph Summary

- □ Quick development: ~15 person X month
- ☐ Easy ontology design and extension: 2W design
- ☐ Higher coverage: +8%~+68%
- ☐ Web extraction: +7% new triples, +10% new predicates, with 99% extraction accuracy
- ☐ Higher accuracy: +2%~+22%
- Live on Alexa Shopping, being deployed in Amazon Search and Browse



From Broad Graph to Rich Graph



Are We There Yet?

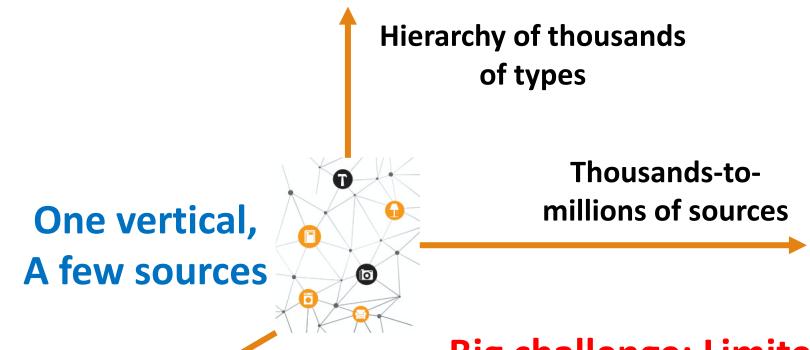


Success Criteria

- Success criteria for Product Graph
 - #Papers?
 - ☐ Team size?
 - #Production applications?
 - **\$\$?**
- Becoming part of people's daily lives



Knowledge Graph Construction Requires Data Integration & Cleaning (DI & DC)?



Effective search, mining and analysis

Big challenge: Limited training labels for large-scale, rich data



How to Get DI & DC to the Next Level of Success?

Challenges: Limited training labels for large-scale, rich data

□Solution: Unsupervised learning





How to Get DI & DC to the Next Level of Success?

- ☐ Challenges: Limited training labels for large-scale, rich data
- □Solution: Learning with limited labels √
 - ☐ Active learning
 - ☐ Weak learning (e.g., distance supervision, data programming)
 - ☐ Semi-supervised learning (e.g., graph-based learning)
 - ☐ Transfer learning
 - One/few-shot learning



Research Philosophy

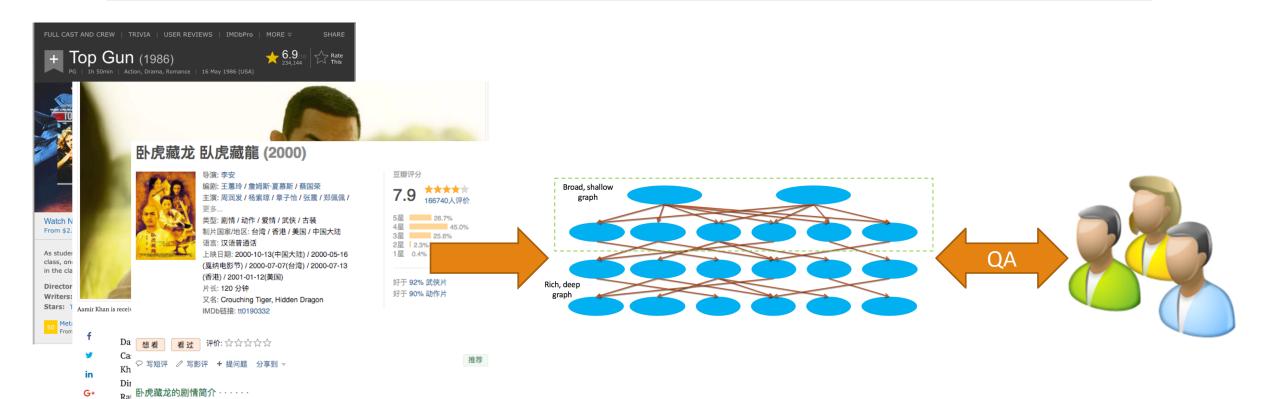


Moonshots: Strive to apply and invent the state-of-the-art

Roofshots: Deliver incrementally and make production impacts



Moonshot: Open Knowledge Extraction and QA from Semi-Structured Web



一代大侠李慕白(周润发饰)有退出江湖之意,托付红颜知己俞秀莲(杨紫琼饰)将青冥剑转交给贝勒爷(郎雄饰)收藏,不料当夜遭玉娇龙(章子怡)窃取。俞秀莲暗中查访也大约知道是玉府小姐玉蛟龙所为,她想办法迫使玉蛟龙归还宝剑,免伤和气。但李慕白发现了害死师傅的碧眼狐狸(郑佩何)的踪迹,她隐匿于玉府井收玉蛟龙为弟子。而玉蛟龙欲以青冥剑来斩新阻碍罗小虎(张震饰)的雄树,他们私定终身,关系变得错综复杂,俞秀莲和李慕白爱惜玉蛟龙人才难得,苦心引导,但玉蛟龙却使性任气不听劝阻…… ◎豆瓣







Training (on noisy labels)

Movie entity







Extracted triples

- (Top Gun, type.object.name, "Top Gun")
- (Top Gun, film.film.genre, Action)
- (Top Gun, film.film.directed_by, Tony Scott)
- (Top Gun, film.film.starring, Tom Cruise)
- (Top Gun, film.film.runtime, "1h 50min")
- (Top Gun, film.film.release_Date_s, "16 May 1986")



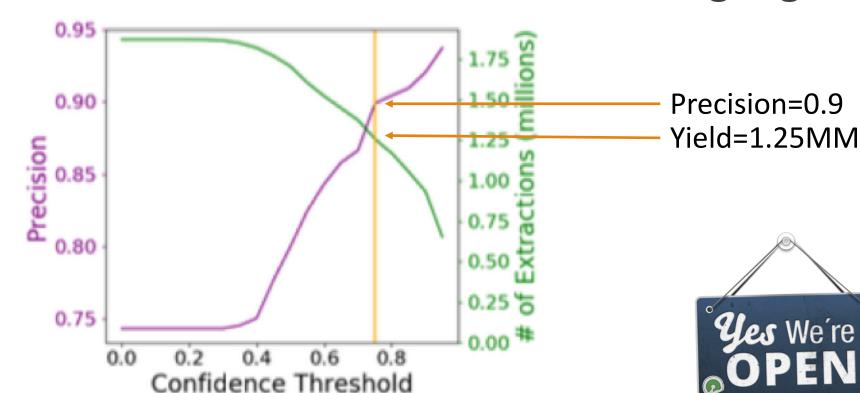


#Websites / #Webpages	33 / 434K
Language	English and 6 other languages
Domains	Animated films, Documentary films, Financial performance, etc.
# Annotated pages	70K (16%)
Annotated: Extracted #entities	1 : 2.6
Annotated: Extracted #triples	1:3.0
# Extractions	1.25 M
Precision	90%



Ceres: Automatic ClosedIE from Semi-structured Web [VLDB'18]

Extraction on 33 movie websites with 7 languages



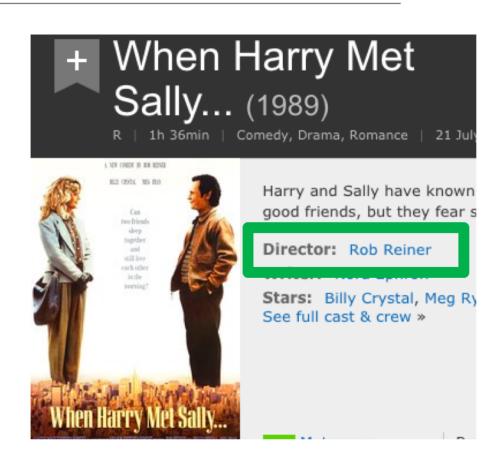




OpenCeres: OpenIE to Identify New Predicates [NAACL'19]

- ClosedIE: Only extracting facts corresponding to ontology
 - ☐("When Harry Met Sally...", film.film.directed_by, "Rob Reiner")

- OpenIE: Extract all relations expressed on the webpage
 - ("When Harry Met Sally...", "Director", "Rob Reiner")





OpenCeres: OpenIE to Identify New Predicates [NAACL'19]

- ☐ ClosedIE: Normalize predicates by ontology
 - ("When Harry Met Sally...", film.film.directed_by, "Rob Reiner")

- OpenIE: Predicates are unnormalized strings
 - ("When Harry Met Sally...", "Directed By", "Rob Reiner")



MOVIE INFO

Does sex make it impossible for men and women to b dilemma through the eleven year relationship between their own lives until they reconnect ten years later.

Rating: R

Genre: Comedy, Drama, Romance

Directed By: Rob Reiner

In Theaters: Jul 12, 1989 Wide

On Disc/Streaming: Oct 13, 1998

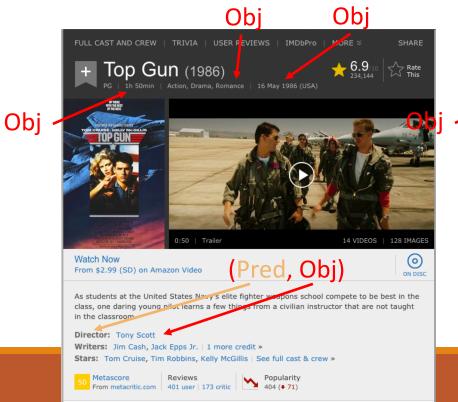
Runtime: 96 minutes

OpenCeres: OpenIE to Identify New Predicates [NAACL'19]



Auto (P

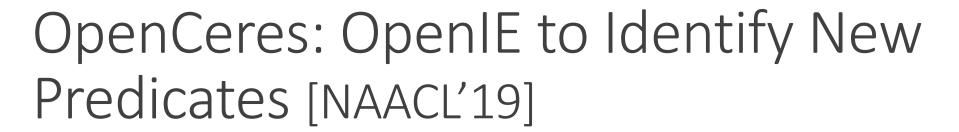
Semi-supervised learning





Extracted triples

- ("Top Gun", "Director", "Tony Scott")
- ("Top Gun", "Writers", "Jim Cash")
- ("Top Gun", "Writers", "Jack Epps Jr.")
- ("Top Gun", "Stars", "Tom Cruise")
- ("Top Gun", "Stars", "Tim Robbins")





Movie

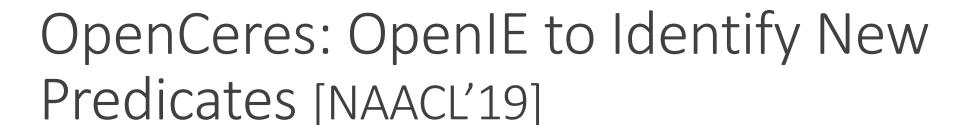
- Seed: Director, Writer, Producer, Actor, Release Date, Genre, Alternate Title
- New: Country, Filmed In, Language, MPAA Rating, Set In, Reviewed by, Studio, Metascore, Box Office, Distributor, Tagline, Budget, Sound Mix

NBA Player

- Seed: Height, Weight, Team
- New: Birth Date, Birth Place, Salary, Age, Experience, Position, College, Year Drafted

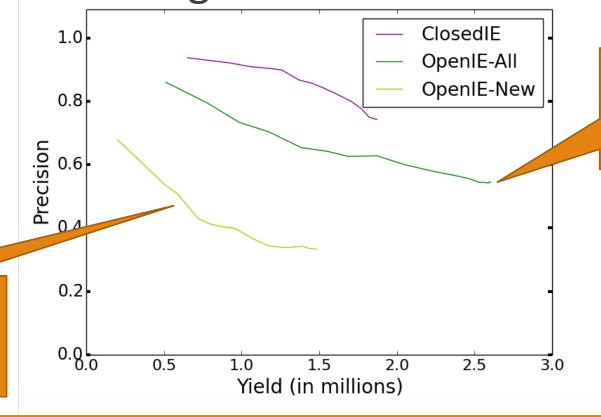
University

- Seed: Phone Number, Web address, Type (public/private)
- New: Calendar System, Enrollment, Highest Degree, Local Area, Student Services, President





☐ Extraction on long-tail movie websites



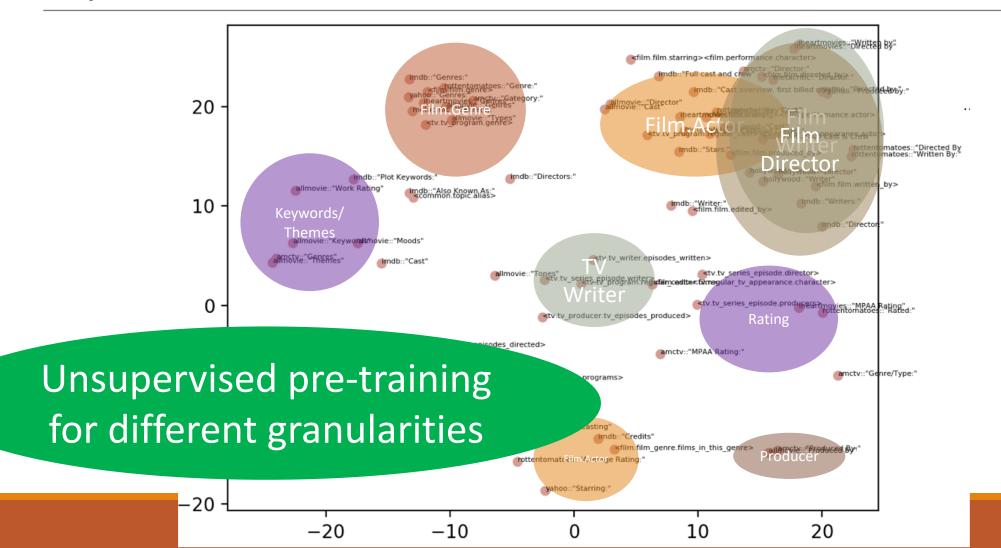
OpenIE added significant amount of knowledge



Still need prec improvement on new relations

product

OpenKI: Universal Schema to Cluster OpenIE Predicates [NAACL'19]







- ☐ Easy questions we get right
 - "How many calories are there in X" -> caloriesPerServing
 - "Can I eat X while on a low carbohydrates diet?" -> carbsPerServing
 - ☐"Is X nonGMO?" -> isGMOFree
- ☐ Hard questions we get right
 - "Is X OK for people with celiac disease" -> isGlutenFree
 - "Was X grown without pesticides" -> IsOrganic
 - ☐"How long can I store X" -> shelfLife
 - "How many ounces of X do I get" -> Weight
 - "Is X a Halal food" -> IsKosher





is it vegetarian?

is it vegetarian friendly is this vegetarian friendly is it vegetarian healthy is vegetarian considered raw is this contain msg does it contain gelatine does it contain gelatine?

are the ingredients all vegetarian?

are the products any vegetarian are any contain vegetarian? does it contain msg? does it contain gelatine? does it contain meat?

were the tomatoes grown without pesticides?

were the seed been grown irradiated?
have the seed been chemically irradiated?
have the seed been pesticide tested?
have the honey been irradiated tested?
does the seed contain sulfites?
Is the fennel usda irradiated?
does your fennel seeds irradiated
does these fennel seeds irradiated
are the seeds organic?
are the tomatoes organic?





isGlutenFree contains_wheat, gluten_free, gluten, fermented_soy, soy

packageSize how_many_ounces, bulk_package, 1_lb, 10_oz, ounces, lb, bulk, oz, package

flavor taste_like, taste, flavored, flavors

kosher kosher_certified, kosher, halal, certified_kosher

fatPerServing saturated_fat, saturated, fat

isVegetarian suitable_for_vegetarians, meat, vegetarians, vegetarian

Unsupervised pre-training

StarFinder: Finding Entity Importance [Submission]

Top 15	Score	Name
_	8262	Johann Sebastian Bach
Among	7039	Wolfgang Amadeus Mozart
1MM	5028	Ludwig van Beethoven
Artists	3591	Frank Sinatra
	3118	Elvis Presley
	3089	Herbert von Karajan
	3052	Frederic Chopin
	3001	John Williams
	2944	Antonio Vivaldi
	2746	Manfred Eicher
	2638	Norman Granz
	2616	Grateful Dead
	2449	Ella Fitzgerald

Exploring some other nodes

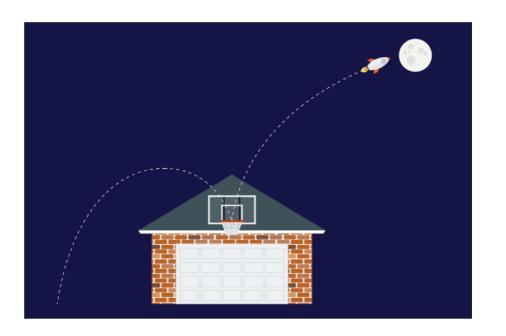
Rank	Score	Name			
228	726	hans zimmer			
267	668	eminem			
282	650	michael jackson			
369	559	beatles			
632	412	cher			
678	200	in lar swift			
2	Semi-supervised				
	learning with GCN				



Take Aways

- ☐ We aim at building an authoritative knowledge graph for all products in the world
- ☐ We shoot for roofshot and moonshot goals to realize our mission
- ☐ The next-generation of KG could be a combination of rich graph and broad graph
- Learning with limited labels is the rescue to get DI & DC to the next level of success





Thank You! QUESTIONS?